AMENDMENTS TO THE CLAIMS

The following listing of claims will replace all prior versions and listings of claims in the application.

1. (currently amended) A method of managing resources of [[an]] <u>a</u> service-oriented information system relative to clients of the system, the method comprising:

providing access by the clients to a quality of service (QoS) management service of the system;

receiving a quality of service (QoS) message from a client <u>via the QoS</u>
<u>management service</u> expressing at least one QoS requirement as at least one
parameter value;

establishing negotiating a contract with the client via the QoS management
service for quality of service based on the at least one parameter value; and
allocating at least one resource of the system to the client based on the contract.

- 2. (original) The method of claim 1, wherein the client expresses the at least one QoS requirement in a plurality of categories of QoS characteristics.
- 3. (original) The method of claim 1, further comprising governing interaction of the client with the system based on the contract.
 - 4. (original) The method of claim 1, further comprising: receiving a plurality of QoS messages from a plurality of the clients; and allocating resources of the system based on a resource allocation policy.
- 5. (original) The method of claim 1, wherein allocating at least one resource comprises using a common management interface to implement at least one self-configurable resource.

- 6. (original) The method of claim 5, wherein implementing at least one self-configurable resource comprises implementing a resource as an object of a subclass of an abstract resource class.
- 7. (original) The method of claim 1, further comprising using the at least one parameter value to set at least one QoS value for the at least one resource.
- 8. (original) The method of claim 1, further comprising:
 monitoring QoS parameters in the contract at runtime; and
 adapting the allocation of resources and their parameters in response to a
 variance by the client from the contract.
- 9. (original) The method of claim 1, wherein establishing a contract comprises allowing the client to revise the parameter values to become consistent with a resource allocation policy of the system.
- 10. (original) The method of claim 1, wherein the information system includes a service-oriented architecture (SOA), said method performed as a service invoked by the client.
- 11. (original) The method of claim 1, further comprising: receiving a plurality of QoS messages from a plurality of clients preparing to publish or subscribe a message or request a task execution; and establishing contracts with the clients for quality of service based on their requirements expressed in the QoS messages.
- 12. (currently amended) A management apparatus for managing quality of service (QoS) in an information system, the management apparatus comprising:

a common service for providing quality of service (QoS) management in the information system, the common service accessible to a plurality of clients of the information system;

means for receiving, via the common service, at least one QoS requirement from at least one client of the information system;

means for using the at least one QoS requirement to establish negotiate via the common service at least one contract with the at least one client for quality of service; and

means for managing at least one resource of the system in accordance with the at least one contract.

- 13. (original) The management apparatus of claim 12, further comprising means for expressing and querying a plurality of levels of QoS policies defined for network systems.
- 14. (original) The management apparatus of claim 12, wherein the managing means comprises means for allocating at least one resource of the information system to a client based on at least one of a policy and the at least one contract.
- 15. (original) The management apparatus of claim 12, wherein the managing means comprises means for changing a QoS attribute of an allocated resource based on a variance from the at least one contract.
- 16. (original) The management apparatus of claim 12, wherein the managing means manages the at least one resource using a common management interface.
- 17. (original) The management apparatus of claim 12, wherein the managing means is decoupled from a platform for which the at least one resource is implemented.

- 18. (original) The management apparatus of claim 12, wherein the information system comprises a service-oriented architecture (SOA), the management apparatus further configured as one of a plurality of services of the information system.
- 19. (currently amended) A QoS management service for use in an enterprise system having a service oriented architecture (SOA), the QoS management service comprising a plurality of component services configured to:

receive a QoS message from a service requester of the enterprise system expressing at least one QoS parameter;

establish negotiate with the service requester a QoS contract that includes the at least one QoS parameter;

monitor the QoS parameters in the contract; and manage at least one resource of the enterprise system based on the monitoring.

- 20. (original) The QoS management service of claim 19, wherein the component services are further configured to adapt at least one resource of the enterprise system based on the monitoring.
- 21. (original) The QoS management service of claim 19, wherein the component services are made available to the service requester by a service provider of the enterprise system.
- 22. (original) The QoS management service of claim 19, wherein the component services are configured to manage a plurality of resources of the enterprise system based on a plurality of QoS contracts with a plurality of service requesters.
- 23. (original) The QoS management service of claim 22, wherein the plurality of service requesters comprise tasks and messages.

- 24. (original) The QoS management service of claim 19, wherein the component services are configured in a middleware layer of the enterprise system.
- 25. (currently amended) A machine-readable medium for use with a processor having a memory, the machine-readable medium comprising:

instructions to cause a processor to provide a service commonly available to a plurality of client applications for quality of service (QoS) management in an information system:

instructions to cause a processor to receive a quality of service (QoS) message from a client of [[an]] the information system expressing at least one QoS requirement as at least one parameter value;

instructions to cause a processor to <u>establish</u> <u>negotiate</u> a contract with the client for quality of service based on the at least one parameter value; and

instructions to cause a processor to allocate at least one resource of the information system to the client based on the contract.

26. (currently amended) An apparatus comprising:

a memory device for receiving a quality of service (QoS) message from a client of [[an]] a service-oriented information system; and

a processor configured to read the memory device and establish negotiate, via a QoS management service made available to clients of the information system, a contract with the client for quality of service based on at least one parameter value in the QoS message.

- 27. (original) The apparatus of claim 26, wherein the processor is further configured to manage at least one resource of the information system based on the contract.
- 28. (currently amended) A QoS management service for use in an enterprise system having a service oriented architecture (SOA), the QoS management service comprising:

a QoS manager configured to receive a QoS message from a client of the system expressing at least one QoS parameter;

an establishment service configured to establish with the client a QoS contract that includes the at least one parameter, the establishment of the contract based on negotiation performed by the establishment service and the client through the QoS manager; and

a resource manager configured to allocate at least one resource of the system based on the contract.

29. (original) The QoS management service of claim 28, further comprising a policy manager configured to:

check at least one policy of the system with regard to the at least one QoS parameter; and

determine at least one resource for satisfying a requirement of the client expressed in the at least one QoS parameter.

- 30. (original) The QoS management service of claim 28, further comprising an operation service configured to commit and initialize the at least one resource.
- 31. (original) The QoS management service of claim 28, further comprising a prediction service configured to:

track system conditions in terms of the at least one QoS parameter; and predict a future system condition based on the tracked conditions.

32. (original) The QoS management service of claim 28, further comprising an adaptation service configured to change a resource based on the at least one QoS parameter.